ABOUT HEALTH & IT

In the modern U.S. enterprise, the line between IT and operational survival has vanished. Systems are no longer just tools; they are the nervous system of the organization. At Health & IT, we move beyond the "break-fix" inertia that plagues legacy management. We treat infrastructure as a high-performance asset, engineered to mitigate systemic fragility and eliminate the cybersecurity gaps that lead to brand erosion.

Our mission is simple: To provide the architectural resilience required for mid-to-large scale organizations to operate at full velocity in a high-risk, highly regulated world.

THE COLLECTIVE EDGE: PART OF HEALTH & GROUP

Health & IT is a proud division of Health & Group, a multidisciplinary organization including Health & Psychiatry. This expansive structure provides us with a unique operational advantage: we draw upon the same diverse resources and high-reliability protocols used to manage complex, life-critical systems.

As the technical engine for the entire group, our solutions aren't just theoretically sound—they are battle-tested in environments where downtime is not an option. This multidisciplinary heritage makes us a comprehensive partner capable of navigating the most stringent security and data sovereignty requirements across all industries.
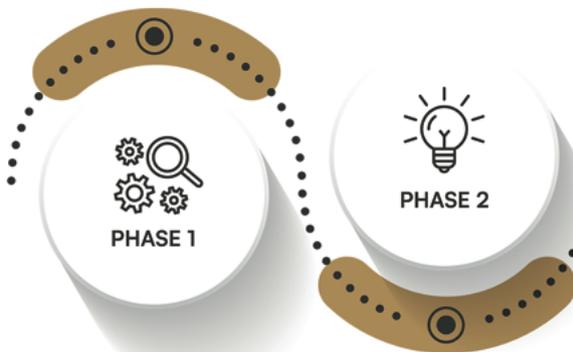
SCALABLE GOVERNANCE FRAMEWORK

Our service tiers are designed to scale alongside your organization's risk profile and complexity, providing a transparent roadmap for long-term operational stability.

Feature Category	Tier 1: Core Support	Tier 2: Growth Managed	Tier 3: Enterprise Elite	Tier 4: Global Sovereign
Operational Support	8x5 Remote Only	24/7 Remote + Ltd Onsite	Full 24/7/365 On-Site	Dedicated In-House Team
Response Guarantee	1-2 Business Days	1 Business Day	4 Business Hours	30 Minutes
Cybersecurity Posture	Standard Endpoint (EDR)	24/7 SOC Monitoring	Managed XDR & SIEM	Zero-Trust Private Cloud
Strategic Leadership	Ticket-Based Support	vCISO Security Support	Dedicated Solutions Architect	Board-Level Dedicated CIO
Personnel Model	Shared Technicians	Helpdesk Team	Dedicated Account Manager	Elite Team + CIO
Compliance & Audit	Basic Support	"Best Effort" Tracking	Managed Gap Analysis	Full Governance & Liaison
Infrastructure Security	Basic VPN	Dedicated VPN	Enterprise-Grade VPN	Custom Cloud-Hosted VPN
Testing & Validation	N/A	N/A	Annual Penetration Test	Quarterly Penetration Test
SaaS Ecosystem	N/A	Troubleshooting	Optimization & Efficiency	Full Lifecycle Management
Deployment Style	Remote Setup	Remote + Hardware Ship	White-Glove (Pre-Config)	White-Glove + Onsite Team

THE INTEGRATION ROADMAP:
30 DAYS TO OPERATIONAL STABILITY

Discovery & Gap Analysis (Days 1—7)

A comprehensive inventory of hardware, cloud assets, and shadow IT. We deliver a Risk Maturity Assessment mapped to NIST frameworks to identify immediate systemic liabilities.

Perimeter Hardening (Days 8—14)

Immediate remediation of critical vulnerabilities. We implement Zero-Trust architecture and deploy AI-driven EDR to insulate your enterprise from external threats.

PHASE 1

PHASE 2

PHASE 3

PHASE 4

Ecosystem Optimization (Days 15—21)

Harmonization of SaaS environments and IAM integration. We automate routine workflows to eliminate human error and drive operational velocity.
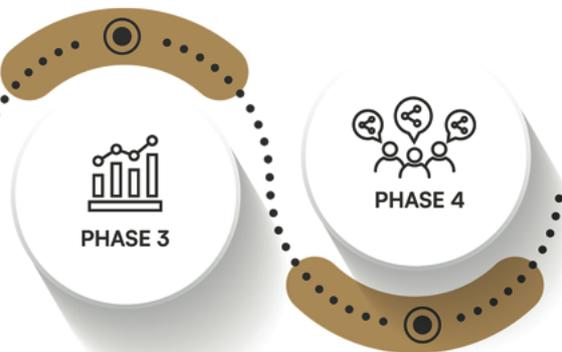
Managed Governance (Day 30+)

Seamless transition to our Global Operations Center (GOC) for 24/7/365 continuous monitoring and quarterly strategic alignment with your board objectives.